Name: **SCOTT TOMASZEWSKI**
Role: **PROGRAM DIRECTOR**

Experience Summary:

- **Project Management** Office Development and PMO maturity model assessments
- **Designing and Supporting** the Information Technology (IT) Governance process
- **Managing large-scale development** efforts, enterprise security and infrastructure projects, business process improvement engagements, organizational maturity model initiatives, governance processes, fostering collaboration, and supervising largely diverse staff members
- **Program management** involving grant management, risk management, earned value management, Information Technology (IT) security, Disaster Preparedness/Continuity of Operations Planning COOP, and Public Health Information Network (PHIN) initiatives

Professional Certifications:

- PMP
- CISSP
- GIAC 7799 certified

Technical skills:

Skill	Skill Level
SQL Server, Oracle 8i	Expert
Grid Computing Solutions	Expert
XML, C++, Java PL/SQL	Expert
SharePoint Portal Server	Expert

Key Projects

1. Florida Department of Health-- Tallahassee

Duration	**4 Years**
Technology	**ASP.NET**
Team Size	**-**
Description	**Florida Department of Health-- Tallahassee, FL, Public Health Preparedness (Bio-T) – Project Management Consultant** • Currently assisting the division of IT in the management of $3 million projects regarding Disaster Recovery and Preparedness activities •

2. Volvo IT North America - Greensboro

Duration	**3 years**
Description	**Volvo IT North America - Greensboro, NC, Technical Project Manager –Siebel Solution Center** • Manage SDLC projects in adherence to the Enterprise Waterfall approach to project management • Assign development tasks to developers

Name: JOSEPH BARRA
Role: UC & I Business SME

Experience Summary:

- **Acting Director of Labor Operations-Unemployment Insurance (UI)** Directed entire CT DOL UI Benefit's Division; managed budget; developed service delivery strategies; managed staff scheduling and determined need for overtime; direct resources; prepared State Quality Service Plan for US DOL and other comprehensive plans; directed Supplement Budget Request (SBR) for UI Workforce Development
- **Connecticut Department of Labor Director of Field Services and Adjudication** w Directed the statewide adjudication operation with approximately 90 employees in 9 locations; managed cost center budget; developed service strategies and managed implementation; ensured adjudication compliance with all UI statutes and regulation; developed quarterly corrective action plans for US DOL as needed; assisted in the development of classroom training for recently appointed staff; managed all on-the -job training; led the conversion of adjudication.

Key Projects

1. Connecticut Department of Labor,

Duration	**8 years**
Description	**Connecticut Department of Labor,** • Directed the statewide adjudication operation with approximately 90 employees in 9 locations; • Managed cost center budget; • developed service strategies and managed implementation

2. Job Center Director-Waterbury

Duration	**9 years**
Description	**Job Center Director-Waterbury** • Directed a Regional Job Center with approximately 50 employees; • duties included interpreting complex unemployment insurance laws and procedures, comprehensive job services and business services

Name: **JANE SNURR**
Role: Unemployment Compensation & Insurance Technical Consultant SME

Experience Summary:

- **Business Analysis Manager** Provides business analysis of complex client requirements. Contributes to solution development through analysis of RFP business requirements
- **Migration Team Manager** Worked in Global Infrastructure Consolidation Project ----Assumed the role of manager and coordinator mid-way through the project at a time when the migration portion of the project was in disarray and successfully restored client satisfaction.
- **Offshore Project Leader** and **Senior Developer** for Satyam took over a project working for 11 weeks and closed it in 5 days

Professional Certifications:

- BS, Special Studies, Franklin & Marshall College
- MA, American Studies, Pennsylvania State University
- Continuing education courses in management practices, Project Management, and Business Analysis

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Key Projects

1. Business Analysis Manager, COMPUTER AID, INC.

Duration	**2 years**
Technology	**-**
Team Size	**-**
Description	• Provides business analysis of complex client requirements • Contributes to solution development through analysis of RFP business requirements • Coordinates business analysis efforts with senior management to develop process strategies for new business initiatives

2. Compensation and Insurance Division

Duration	**27 years**
Technology	**-**
Team Size	**-**
Description	• Managed business application development in support of the Bureau of Workers' Compensation (BWC), the WC Office of Adjudication (WCOA), Bureau of Disability Determination, and State Workers' Insurance Fund (SWIF) • Directed staff of 40 application development and database personnel in three locations • Developed and managed an annual budget of $8-10m

Name: **MURALIDHARA HONNUR**
Role: Innovation Center of Excellence Advisory Head

Experience Summary:

- Muralidhara Honnur has over 16 years of professional experience.
- Currently he is managing Government & Defense consulting practice for WCS worldwide. He has expertise in Strategy Development, e-Governance, Technology Evaluation, Security, implementation of Governance/ Business Support Systems and Program Management.
- Started as Principal consultant in Strategy consulting, as the practice started growing he assumed the role Practice Manager managing multiple projects and then as global practice head (Governance & Defense) for the last five years.

Professional Certifications:

- B.E from University of Mysore
- General Management Program from Wipro/IIM-Bangalore

Summary of his professional experience

Murali has successfully formulated strategy and implemented different e-governance initiatives across various central & state government ministries, Local govt institutions, Defence establishments, Educational Institutions & Quasi government organizations. He has managed end-to-end implementations which included, design, application development, security, change management, monitoring & evaluation.

In Government & Defence practice he has delivered some of the large mission mode projects that are of national importance such as Unique national ID for residents of India, Nation-wide enterprise architecture for govt of Bahrain, 510 Army Base workshop, Public Distribution System, Central Record Keeping Agency for New Pension Scheme etc.. All these initiatives encompassed strategy development, IT enablement, Security of the Overall system

Murali has also worked extensively in the Middle East region with Ministry of Rural affairs -KSA, Ministry of Communication & IT- KSA, Central Bank of Bahrain and e-Governance Agency of Bahrain.

Prior to joining Wipro, Murali was working with Cincom Systems in Singapore for about six and half years as Principal consultant responsible for business development and implementation of various business support systems (ERP, DMS, likewise). Before moving to Singapore, he has worked in couple of Bangalore based companies in the area of application development and maintenance for about three years.

Name: Naga Praveen Kumar Vutukuri
Role: Delivery Manager

Experience Summary:

- 12 years of IT industry experience built on Bachleor of Engineering in Electrical and Electronics
- More than 10 years of experience in managing new CRM implementations, Production Support / enhancements of existing CRM applications using different CRM packages - Siebel CRM, CRM on Demand and Clarify eFrontoffice
- Consistent track record of handling large and complex CRM projects with end-to-end interfaces with Order Management, Billing, Provisioning, Finance systems, 3rd party applications, service management systems, mobile applications etc.
- Rich functional experience of CRM domain as business analyst / solution architect including CRM product evaluation, gap analysis, business process mapping, requirement streamlining, solution architecture, building strategic Siebel roadmap etc
- Vast Domain knowledge in Telecom, Manufacturing, Insurance, Retail etc. verticals by implementing CRM functionalities from Campaign/Marketing management, Sales Force Automation, Order Management, Case Management, Loyalty Management, Contract Management, Self-service, CTI integration in callcenters, Asset Management, Warranty, Online portals etc.

Professional Certifications:

- Siebel 7 Customer Certified Consultant from Siebel
- Siebel 7 Core Consultant Certification from Siebel
- Clarify 9 Certified CRM Consultant from Clarify
- Certified Talent Transformer from Wipro

Technical skills:

Skill	Skill Level
Project Management	Expert
Siebel 7.5.x, 8.x	Expert
Clarify 9.x, 10.x	Expert
Oracle, SQL Server	Expert
Unix	Proficient

Key Projects

Duration	30 months
Technology	Siebel 7.x, Oracle 9i, MQ Series, Broadvision, SAPR/3, IMS-DB
Team Size	25
Description	The customer has outsourced the support and maintenance of the following Siebel & peripheral applications. This project includes the applications ranging from Field Sales, Customer Service, Call Center, Marketing & Retention etc supporting 9000+ online users. - Responsible for engagement planning, meeting productivity improvement targets, status updates to SPO (Sourcing Program Office), Wipro account management team - Responsible for tracking the Siebel tower SLA adherence & managing the System availability - Responsible to provide strategic direction & work with customer VP / directors in CRM area - Is the de-facto person to the client for all escalations, day-to-day issues etc. - Responsible to manage the onsite & offshore communications and streamline / improve the processes, managing team rotations etc. - Manages the end-to-end delivery of production support of Siebel application & quarterly enhancement

	releases

Name: Sachin Mohile
Role: Siebel Technical Architect

Experience Summary:

- 11 years of progressive experience in various areas of the IT industry out of which 6+ years at Client's site in USA and Singapore
- Expertise in Multilingual Siebel implementation in global deployment projects
- Successfully played role of Siebel Program Manager in Wipro for Siebel CRM integration implementation for leading Telecommunication Company in USA. .
- Excellent functional, technical and End to End implementation knowledge of Customer Relationship Management software (Siebel 6, Siebel 7.5.3, Siebel 7.8, Siebel 8.0).

Technical skills:

Skill	**Skill Level**
Siebel 7.x eBusiness applications, Siebel 2000 eBusiness applications, Siebel 6.0 e-Automotive, Siebel 6.0 Sales, Siebel Tools 7, Siebel Tools 6.0, Siebel eCommunication, eCustomer, Siebel Order Management, Product configuration.	Expert
Oracle 8.0.5, Oracle 8.1.6, Oracle 8.1.7, MS SQL Server 2000	Expert
HTML, DHTML, eScript, Java script, VB	Expert
Actuate 5, Actuate 6, IBM/Princeton Softech's Optim, Remedy, Dimensions	Proficient
Domain Expertise: Automotive, Telecom, Banking, Order management and Product configuration	Expert

Key Projects

Duration	**1 Month**
Technology	Siebel 7.5.3.x eAutomotive, Oracle 9.2.0.4
Team Size	**7**
Description	Multi Lingual Implementation of Call Center Module in Brazilian Portuguese , Vehicle Relationship management and Lead Management in German Language for leading Automotive Company

Duration	**1 Yr.**
Technology	Siebel 7.5.3 eCommunication, 6.0 Workbench, Oracle 9.1.0.3
Team Size	24
Description	Design Analyst (Module Lead), Report Developer for leading telecom company. • Involved in Requirement Analysis, capturing user/ business specific requirements, business process reengineering to improve client specific business process ▪ Involved in Detail Design(System Requirement Phase) capturing system level requirements ▪ Involved in Technical Design and Development/customisation of Siebel Application using Siebel 7 tools (Configuration) ▪ Participated as Interface Team member in capturing the interface specific requirements to build real time interface between Siebel and mainframe system (TRS) used for Trouble Ticketing.

Name: Veer Raju
Role: Siebel EIM Lead

Experience Summary:

- Around 10 ½ Years of Rich IT Experience
- 2 Years of project Management Experience in CRM
- 5 Years of development experience in Microsoft technologies like ASP, VB, .net and SQL Server
- Expertise in Siebel EIM, Backend Development and Microsoft Technologies like .net, ASP, VB, SQL Server
- Provided and implemented custom upgrade / migration solutions for Siebel database consolidation for 5 regions to one Unicode Siebel database

Technical skills:

Skill	Skill Level
Siebel EIM, Siebel PRM, Siebel Claims Management, VB Script, eScript	Expert
Oracle 10.2, MS Access, MS SQL Server, Oracle 8i, SQL Server 2000, SQL Server 2005	Expert
ASP, ASP.NET, Active X, ColdFusion, IIS, JavaScript, VBScripts, Ultimus	Expert
C#, HTML/DHTML, SQL, VB.NET, Visual Basic, XML, XSLT	Expert
ADO, MS Project, MS Visio, Visual Basic, Visual Interdev, Visual Studio.NET	Proficient

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Key Projects

Duration	**2 Yrs+Ongoing**
Technology	Siebel 8.1, Oracle 10.2, Informatica 8.6.1
Team Size	8
Description	Implemented a unified Sales Force Automation (SFA) and Business Intelligence solution for Region Europe affiliates for a leading Pharma Company Responsibilities: Architectural design for the all the interfaces (Around 18 interfaces), Solutions for Siebel EIM and Informatica, Preparation/execution of data track project plan

Duration	**1.5 Yrs**
Technology	Siebel 7.7.2.10, Siebel Analytics 7.7.1.4, MS SQL Server 2005,DAC, Informatica, .net 1.1, .net 2.0, ASP, SQL Server 2000
Team Size	24
Description	Implemented Siebel Call Center/ERM Applications are used as core application. Other downstream applications (Centralized Reporting System, Reporting, Archive Search, Web Services)are the surrounding applications for the core suite of applications Responsibilities : Architectural design, Overall project planning and execution of the project from offshore, Estimations, Managing development / testing teams, Conducting reviews at various phases Providing solutions in Siebel, .net, ETLs and EIM

Name: Madhu Hosadurga Rajanna
Role: OBIEE Architect

Experience Summary:

- Around 9 years of Business Intelligence and Data Warehouse experience
- 4 Years of implementation experience in Oracle BI (OBIEE and OBIA)
- Involved in many End to End BI implementations across various industry domains like Retail, Manufacturing and Government.

Professional Certifications:

- Six-Sigma Green Belt

Technical skills:

Skill	**Skill Level**
OBIA	Expert
OBIEE	Expert
Informatica	Good knowledge
Data Stage	Good knowledge
Business Objects	Good knowledge

Key Projects

1. Big grocery retailer in UK

Duration	2.5 years
Technology	OBIA/OBIEE
Team Size	15

Description	Implementation of OBIA for one of the big grocery retailer in UK. Following modules were implemented:
	• OBIA Financial Analytics
	  ○ General Ledger
	  ○ Accounts Payables
	  ○ Accounts Receivables
	• Procure and Spend Analytics
	• HR Analytics
	Project Involved 'Out of box' Implementation and Customisations.

2. Leading Retailer in USA

Duration	1.5 Years
Technology	Data Stage, IBM DB2 UDB
Team Size	80
Description	As a Technical Architect I was involved in Requirement gathering, design and

	development of Vendor Foundation Data Warehouse Project for a leading retailer in USA.

Name: Girish S Patel
Role: Public Sector Analytics Architect

Experience Summary:

- Over 20 Years of experience in performance management having designed, developed and conducted variety of analytics, statistical models and KPIs
- Extensive experience in Government

Professional Certifications:

- Certified BASE SAS Programmer (SAS Institute, May 2006)

Technical skills:

Skill	Skill Level
SAS Programming, TSO/ISPF, JCL, Dataset Management, ROSCOE, Sync Sort, SAS BI, SAS Enterprise Guide, Creating and Exploiting OLAP cubes and Microsoft ACCESS, ORACLE PL-SQL, People soft Tools-Development, Crystal Reports, WEB Design Applications, Cognos, Micro Strategy, and Informatica	Expert

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Key Projects

3. **Sr. Technical Consultant - NetStar-1**

Duration	**1.6 Years**
Technology	**SAS**
Description	Responsible for providing consulting services to provide SAS Business Intelligence Application support and solutions to Department of Home Land Security (DHS) HQ Business Service Division for financial information, & measurements – Funds, Budgets, Cost, Inventory, Billing and Performance operations and activities. Responsible for creating portlets, SAS Financial Management (FM), SAS Activity Based Modeling (ABM) and Web Application for data display, analysis, reporting and dissemination..

4. **Sr. Technology Consultant**

Duration	**1.5 Years**
Technology	**SAS, COGNOS**
Description	Responsible for providing Business Intelligence (BI) consulting solutions, Data analyses and technical support to Federal enterprise solutions through **Enterprise Solutions Competency Center (ESCC) of U.S. Army**. Responsible for providing technical support to data extraction, collection, analyses, report generations, design, develop and implement OLAP cubes using SAS BI Platform, dashboards/scorecards and portals using database integration and ETL activities. Responsible for writing, debugging, documenting, developing, testing and modifying SAS codes & programs. At present, developing Business Intelligence solutions using SAS, COGNOS; and supporting data integration, ETL, & data warehousing project to provide design and implementation solutions that transform client's data into business intelligence.

Name: **Nayan R Gavaral**
Role: **Integration Consultant**

Experience Summary:

- ODI ETL Consultant for a Retail ODS application of a large UK base Retailer.
- Technical Lead for a BI Dashboard project for a US based utility company.
- Supported EDW on the roles of a Designer for a US based utility company.
- Designer for Performance Optimization of EDW for a US based utility company.
- Design Lead for a MIS Enhancements for a large UK based utility company.
- Strong understanding of BI &DW concepts.
- Strong ETL and BI (Reporting) Skills.
- Strong Data modelling & designing skills.
- Experienced in Oracle,SQL & PL/SQL, Business Objects, MicroStrategy, Oracle Data Integrator, Oracle Warehouse Builder, Sagent.

Professional Certifications:

- Certified Oracle SQL Expert.

Technical skills:

Skill	Skill Level
Oracle SQL & PL/SQL	Expert
Oracle Data Integrator	Expert
Business Objects 5.x	Expert
BIDW Concepts & Data Modeling	Expert
MicroStrategy	Experienced

Key Projects

5. Operational Data Store (ODS)

Duration	**14 Months**
Technology	**Oracle, Oracle Data Integrator, SQL & PL/SQL**
Team Size	**5**
Description	Propose, Design and Implement best possible ETL/Integration solutions using ODI. Present the Design/Solutions to the Customer through Workshops. ODI Knowledge Module Customizations. Designing of Re-Usable components within the Team handling various ETL/Integration processes.

6. Energy Delivery Dashboard

Duration	**8 Months**
Technology	**Oracle, MicroStrategy, Sagent, SQL**
Team Size	**4**
Description	Responsible for Requirements Gathering, Analysis, Design and overall project delivery. Responsible for designing the architecture and dashboard prototype. Lead the development team with requirements, functionality and technical expertise. Conduct functional presentations and knowledge transfer sessions within the project team. Design the BI Dashboard using MicroStrategy.

7. Energy Delivery Warehouse (EDW) Support

Duration	**17 Months**
Technology	**Oracle, MicroStrategy, Sagent, SQL**
Team Size	**2**
Description	Responsible for performing analysis of all the new requirements / Enhancements to the EDW system. Responsible for the Design, code and implementation of the

	enhancements.

Name: Humbert Piscitelli
Role: Oracle Siebel Public Sector Architect

Experience Summary:

- Humbert is has over 15+ experience years with "total program success" in complex environments. Customer oriented problem solver, energetic team builder, thought leader and aggressive innovator
- Management experiences encompass development and deployment of strategic plans, performance appraisals, salary administration, capital budgeting, expense budgeting and monitoring, consulting services selection and administration, internal and external audit liaison

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Professional Certifications:

- Oracle Certified Project Manager
- Siebel 7 Certified Business Analyst

Technical skills:

Skill	Skill Level
Siebel 8, 7, 2000	Expert
Expense Reports	Expert

Key Projects

8. Province of Ontario\Ministry of Community & Social Services

Client	**Province of Ontario\Ministry of Community & Social Services**
Technology	Siebel, EBS, Oracle Policy Automation, Oracle 11g Data Base
Description	. High Level Design deliverables consisting of Conceptual Data Model, Conceptual Application Design, Conceptual Application Deployment Detail Design deliverables consisting of Physical Data Model, Physical Application Design, Physical Application Deployment, System Use Case Models, Functional Specifications

9. Investment Funds Management Company

Client	**Investment Funds Management Company**
Technology	Implementation of a Oracle Siebel CRM 7.5 to 7.8 upgrade
Description	As the Project Manager, Humbert: Managed a blended team comprised of Oracle Siebel and partner resources Provided leadership, project management guidance, and financial administration to 3 other parallel projects

Name: John Logsdon
Role: CTI Architect

Experience Summary:

- John has over 10 years of CRM experience.
- Collectively, John has over 14 years of IT experience and he has been working with Oracle for over eight years in both technical and managerial roles.

Professional Certifications:

- Certified Siebel 7 Consultant
- Certified Siebel 8 Consultant,

Technical skills:

Skill	Skill Level
Siebel 8, 7, EAI	Expert
Oracle 10g, 9i and 8i	Expert
DB2 OS390/UNIX	Expert
DB2 OS390/UNIX	Expert
Public Sector, Sales, Service, Call Center/CTI, EAI, EIM, Consumer Goods	Expert

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Key Projects

1. City Government

Client	City Government
Technology	Implementation of major configuration and integration enhancements for a municipal 311 call center Siebel application
Description	As the Integration and Configuration Team Lead, John: Design/build of integration enhancements to existing Service (Product), Division (Account) and Agency interfaces. Configuration of a parent-child Product relationship within a single applet and enhancements related to the Fulcrum Advanced Search functionality.

2. Public Utility

Client	Public Utility
Technology	Siebel Configuration
Description	As a Configuration Specialist, John: Provided a recommended design for adapting client's existing Customer Correspondence functionality to leverage the out-of-the-box Siebel

Name: Bhupendra Tandon
Role: BI and CRM Architect

Experience Summary:

- Bhupendra is a senior computer professional with more than 8 years of Siebel experience, 4 years of BI EE, 10 years in Siebel CRM solution and more than 25 years of consulting/IT experience.
- He has led medium to large project teams in Business Intelligence and CRM areas. As Solution Blueprint Architect, he worked with senior executives to strategize CRM and BI initiatives for a world wide organization for multiple project initiatives. .

Professional Certifications:

- PM Level 2 Certified
- Siebel Certified CRM OnDemand Consultant
- Siebel Customer Certified 7.7 Consultant
- Siebel Customer Certified Consultant, Customer Certified Business Analyst

Technical skills:

Skill	**Skill Level**
Oracle BI EE 10.1.3.4 / Oracle BI Apps 7.9.5.1	Expert
Oracle BI EE (Siebel Analytics 7.8.4)	Expert
Databases: Oracle 8i, 9,10g, 11g,SQL Server, DB2	Expert

Key Projects

1. Public Sector

Client	**Public Sector**
Technology	Data Migration and Integration of Seibel database
Description	As the Technical Architect, Bhupendra: • Reengineered Business Process to maximize Siebel technology leverage for customer processes using FileNet • Designed and implemented Assignment Manager in interactive mode, through scripting and through batch process.

2. County Government

Client	**County Government**
Technology	Oracle BI EE 10.1.3.4, Oracle BI Application 7.9.5.1 & Siebel 8.1 CRM application
Description	As the Technical Architect, Bhupendra: • Architected the development, test and production environments • Installed Oracle BI EE 10.1.3.4 and Oracle BI Application 7.9.5.1

Name: Bibin Kumar
Role: Integration Architect

Experience Summary:

- Bibin has fifteen years of systems development experience as Project Lead, Application Architect, Software Engineer, and Application DBA.
- Prior to Oracle, Bibin worked as Systems Architect for Siebel based CRM Applications for a Fortune 50 company.
- Bibin's current focus areas are Oracle Siebel CRM – Marketing/Sales/Services, BI/Analytics and Fusion Middleware technology (BPEL, ESB, BAM, ADF, and WebCenter) based application development

Professional Certifications:

- Siebel 8 Consultant Certified Expert
- Certified Siebel 7.7 Data Warehouse Developer
- Sun Certified Java Programmer

Technical skills:

Skill	**Skill Level**
Oracle BI EE 10g	Expert
Oracle BI EE (Siebel Analytics 7.8.4)	Expert
Oracle JDeveloper 11g, Oracle SOA Suite 11g, Oracle Enterprise Repository	Expert
Databases: Oracle 11g, 10g, SQL and PL/SQL	Expert

Key Projects

1. Federal Government Agency

Client	**Federal Government Agency**
Technology	Oracle Database Server 11g, Sun Web Server v6.0 and Siebel 8.1.1 Server components on Solaris
Description	As a Technical Architect, Bibin: • Installed the Siebel Application Server, performed server configuration, and implemented the backup & recovery process on Solaris 10/64-bit platform. • Conducted technical walkthrough with customer architecture group •

2. Communications & Media

Client	**Communications & Media**
Technology	Integration solutions using Siebel 8.x platform and legacy applications
Description	As an Integration Architect, Bibin: • Conducted integration requirement analysis and translation of business requirements to systems solutions. Developed solutions for portal integration, legacy Order Management system integration

Name: Rajesh Dharia
Role: Training Manager

Experience Summary:

- Significant experience in managing ERP rollout training projects
- Insights gained while working on large ERP rollout training projects involving process areas such as Finance, HR, Real Estate, SCM, Logistics, Manufacturing, Demand Management and Planning ISU, Customer Service, Reporting and Analytics.
- Previous training development and management work for ERP rollouts
- Knowledge of wide enterprise training tools , technologies and various training solutions
- Learning Consulting experience on defining training strategy, conducting training needs analysis for ERP implementations

Professional Certifications:

- Masters in Business Administration
- Bachelors Degree in Engineering

Technical skills:

Skill	Skill Level
Oracle User Productivity Kit	Expert
SAP Productivity Composer	Expert
RWD uPerform	Expert
OnDemand	Expert
Adobe Captivate	Expert

Key Projects

Duration	**Projects ranging from 6 months to 15 months**
Technology	**R12 Oracle Implementation, Oracle 11i ERP, SAP ECC 6 Implementation**
Team Size	**10 – 25 resources across different projects**
Description	• Learning Consultant to define a training roadmap for Core Team and the Business Team • Analysis of end user and core user training requirements • Development of training plan, strategy and design of training curriculum • Analysis of training development scope • Execute and manage all activities related to training strategy, planning, development and training delivery • Ensure compliance to the processes, standards and specifications • Take appropriate actions and suggest risk mitigation plans for issues and escalations raised related to the training workflows • Regularly monitor progress of training development • Ensure adherence to the agreed standards and specifications • Suggest appropriate training evaluation, learner assessment and tracking strategies during the training delivery • Interact with various process owners and the OCM team to validate the training requirements of various to-be roles • Provide the training road map to the OCM team and align training with the OCM initiatives

Name: **JOEL M ARRINGTON**
Role: Claims SME

Experience Summary:

- **Software/Mainframe Developer** for the State of Tennessee, Dept. of Labor and Workforce Development, Unemployment Insurance Administration - participated in the rapid deployment and upgrade of UI UC systems to handle the 2009 Federal Stimulus Program changes.
- **Offshore Project Leader** and Senior Developer for Satyam took over a project working for 11 weeks and closed it in 5 days
- **Business Analyst/Developer** who participated in the design and development of Data Warehousing schemas for BCBS of AR containing time sensitive membership information resulting in the ability to pull historical data that had not been previously possible.
- **LAN Administrator** for the Office of the Secretary of HUD supervised the upgrade and deployment of multiple Novell LANs.
- **Business Analyst -** investigated and provided substantiation for decisions to the SSA ALB that led to data conversion cost savings and a higher level of data accuracy. Wrote Detailed Functional Requirements (DFRs) for CWOSS Phase II project.

Professional Certifications:

- Web Developer (BCIP)
- Software Tester
- Web Sphere MQ

Key Projects

1. Arrington Associates Consultants, Corporation

Duration	**5 years**
Description	**Consultant - Arrington Associates Consultants, Corporation** • COBOL Programmer for Retail Order Inventory System • Onshore Project Leader for CICS, COBOL II Financial System • Project Manager; Project Leader; SME; Business Analyst/Consultant for Legacy Application • Mainframe Developer; EDI Project Manager on EDI conversion project

2. Analysts International Corporation

Duration	**1 year**
Description	**Senior Member of the Technical Staff - Analysts International Corporation** • EC/EDI Coordinator responsible for establishing and defining corporate strategies for electronic commerce. Performed project California energy market. • Sr. Project Leader - Responsible for three teams of five techs. Utilized MS Project to track goals, milestones and schedules.

Name: BRUCE CULPEPPER
Role: BUSINESS ANALYST

Experience Summary:

- **KEANE INC, McLean, Virginia** Develop full life-cycle project plans and deliverables using Unified Process methodology for Oracle development projects (Land Acquisitions, Submerged Land Leases, Land Management, and Invasive Plant Management).
- **VECTOR SOLUTIONS INC , Duparc Circle, Tallahassee** Lead user Joint Requirements Development sessions, gather requirements, produce requirements models, design deliverables, coordinate deliverable revision and approval cycle (Lottery Public Web Site). Develop Oracle components as needed.
- **KEANE INC , McLean, Virginia** Lead user Joint Requirements Development sessions, gather requirements, produce requirements models, design deliverables, coordinate deliverable revision and approval cycle (Aircraft Supply System)

Key Projects

1. Oracle

Duration	**4 years**
Description	**Oracle Applications Development Architect** • Develop full life-cycle project plans and deliverables using Lottery Unified Process methodology for Oracle development • Plan and facilitate user Joint Requirements Development sessions to gather requirements for Lottery projects.

2. State of Florida

Duration	**5 months**
Description	**Senior Business Analyst, State of Florida** • Lead user Joint Requirements Development sessions, gather requirements, produce requirements models, design deliverables, coordinate deliverable revision and approval cycle.